State of Michigan
Department of Information Technology
FY2005 Service Charges
(Condensed Listing)

DIT Service Category	Unit of Issue	FY 2004	FY 2005
Telecommunication Services			
Voice Services			
Long Distance	per minute (domestic)	$.065	$.065
Local	per call	$.11	$.11
Repair and Install	per ¼ hr. (minimum 1 hr.)	$18.50	$19.50
CMS – ACD	per month	$50.00	$50.00
CentreVu	per month	$95.00	$95.00
Software	per button	$10.00	$13.00
	Maximum charge	$60.00	$78.00
Lines (includes on-net calling)	per line per month	$16.50	$15.50
Smart Voice Lines (includes on-net calling)	per line per month	$17.75	$15.50
Telephone Instruments		See Rate Schedule	See Rate Schedule
Operator & Information Assistance		Direct Charge	Direct Charge
Voice Mail	per mailbox	$4.50	$4.00
Infrastructure Engineering	per hour	$70.00	$70.00
Data Services			
Connectionless Broadband Digital Service (CBDS)			
T1-1.544	per month incl. backbone*	$1,745.00	$1,625.00
Fractional T1 – 768K	per month incl. backbone*	$1,625.00	$1,511.00
Fractional T1 – 512K	per month incl. backbone*	$1,301.00	$1,211.00
Fractional T1 – 256K	per month incl. backbone*	$1,228.00	$1,143.00
56/64K	per month incl. backbone*	$458.00	$425.00
Managed DSL (contact Telecom for details)	per month incl. backbone*	$459.00	$432.00
*Contact Telecom for installation & downgrade information – Final cost dependent on configuration options			
Smart Data Lines	per line per month	$13.25	$13.25
Lansing Metropolitan Area Network (LMAN)	per mailbox per month	$11.00	$11.50
LMAN Access Charge	access per month	$800.00	$800.00
WAN (Custom Point to Point)		Ameritech + 49%	Ameritech + 49%
Unisys-A Series Network		Direct Charge	Discontinued
Bull Mainway		Direct Charge	Discontinued
ROAM	per month	$20.00	$15.00
VPN	per month	$30.00	$15.00
Secure ID	per token per month	$9.00	$6.00

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Mainframe Services			
Unisys Platform			
Production CPU Usage*	per hour	$825.00	$800.00
Development CPU Usage*	per hour	$685.00	$685.00
Tape Opens	per opens per month	$7.00	$7.00
Disk (Dedicated Disk Packs)	per packs per month	$175.00	$130.00
Disk (Shared Sectors)	per sectors per month	$0.0009	$0.0009
*Rate subject to adjustment for processor speed changes			
Bull Platform			
CPU Usage*	per hour	$525.00	$525.00
Tape Residency	per residency per month	$0.180	$0.180
Disk Storage (by BSU = 100K Unit Stored)	per BSU per month	$1.15	$1.15
*Rate subject to adjustment for processor speed changes			
RDBC (Relational Data Base)			
RDBC Storage	per gigabyte per month	$75.00	$65.00
RDBC CPU Production*	per hour	$38.75	$38.75
RDBC CPU Development*	per hour	N/A	$28.75
*Rate subject to adjustment for processor speed changes			
Data Exchange Gateway			
Data Transfer*	per kilobyte per month	$0.002	$0.00125
Data Translation	per kilobyte per month	$0.04	$0.04
*Transfer rate reflects one way charge (inbound or outbound)			
Open Systems Storage			
Level 1 SAN	per gigabyte per month	$12.50	$9.50
BCV	per gigabyte per month	$6.25	$4.75
SRDF	per gigabyte per month	$6.25	$4.75
Connectrix Port	per port per month	$275.00	$175.00
Level 2 SAN	per gigabyte per month	$6.75	$6.00
Level 2 Connectrix Port	per port per month	$75.00	$75.00
Level 3 NAS	per gigabyte per month	$2.00	$2.00
EDM	per megabyte per month	$.001	$0.0015
Backup & Recovery	per gigabyte per month	$2.50	$2.50
Server Support Technical Services			
Windows OS			
Stand Alone Servers	per server per month	$545.00	$545.00
Clustered Servers			
Primary Servers	per server per month	$595.00	$595.00
Secondary Servers	per server per month	$245.00	$245.00
Additional Servers	per server per month	$125.00	$125.00
Unix OS			
Stand Alone Servers	per server per month	$1,640.00	$1,640.00
Clustered Servers			
Primary Servers	per server per month	$1,785.00	$1,785.00
Secondary Servers	per server per month	$745.00	$745.00

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Additional Servers	per server per month	$375.00	$375.00

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Hosting Centers			
SOS and Treasury Hosting Centers			
Server Infrastructure and Monitoring	per server per month	$425.00	$375.00
Server Housing (FY2004 per square foot)	per U per month	$30.00	$17.50
Operations Hosting Center			
Server Monitoring (new installs & tech refresh)	per server per month	N/A	$60.00
Server Housing (new installs & tech refresh)	per U per month	N/A	$15.00
Hosting Center Network Charges			
100 MB Port	per port per month	$75.00	$50.00
1 GB Port – Copper	per port per month	$338.00	$225.00
1 GB Port – Fiber	per port per month	N/A	$900.00
DIT Monthly Invoice Service Categories			
Information Services		Direct Charge	Direct Charge
Technical Services		Direct Charge	Direct Charge
Contracts & Procurement Services		Direct Charge	Direct Charge
Security Services		Direct Charge	Direct Charge
DIT Project Management			
Senior Staff	per hour	$95.00	$95.00
Center for Geographic Information Services			
Senior Staff	per hour	$75.00	$75.00
Junior Staff	per hour	$60.00	$60.00
Support Staff	per hour	$35.00	$35.00
Custom Work	per hour	$60.00	$60.00
Desktop Services	per work station per month	$53.25	$50.83
DIT 900 Fee	½% of prior yr. IT spend	Direct Charge	Direct Charge
Michigan.gov	Allocated based on Blended percentage 75% content & 25% page views	Direct Charge	Direct Charge
Michigan.gov Web Development	per hour		$75.00
Direct Agency Charges		Direct Charge	Direct Charge